

Approved by
Head of RBPSO «VSAAAF»
of Kaliningrad region
Urbanyuk O. S.
_____ 2021
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PROTECTION OF PERSONAL DATA OF VISITORS OF THE PATRIOT HOTEL (information for the guest)

The Patriot Hotel guarantees that the personal data received from the guest is processed in accordance with and in order to comply with **the Federal Law "On Personal Data", Resolutions of the Government of the Russian Federation N 687, 781**, etc., the law on migration registration, ensuring the safety of hotel property and receiving hotel services; using all necessary organizational measures to ensure the security of personal data within the competence of the hotel, in order to avoid any changes, loss, illegal use and unauthorized access.

Hotel "Patriot" is responsible for the proper confidential treatment of the details of the guest's bank card and uses them solely to guarantee the reservation or payment for the hotel room. In the event that the guest's bank card cannot be used, the hotel provides the guest with the option of guaranteeing the reservation in an alternative form. If the guest does not agree with this provision, he can refuse to stay at the hotel by prior agreement of the parties. If the parties choose to receive information about the bank card, the hotel undertakes: to ensure the safe storage of data about the cardholder; restrict access to cardholder data by business necessity. When a guest transfers the bank card information to the hotel (number, name of the owner, validity period), the hotel undertakes to use it once, not transfer it to third parties and not save the bank card data.

Using the hotel website, booking a room

Any person can view the website of the Patriot Hotel without specifying any personal information, i.e. anonymous viewing of hotel offers is possible.

For a successful booking of a room for certain dates, the guest will need contact information - last name and first name, allowing the hotel to send a confirmation in response, and then to the guest - to use the hotel's services. In case of booking a room via e-mail or through the hotel's website, the following information is saved: name and surname, e-mail address, dates of booking a room, arrival and departure times. In order to provide a hotel service, the guest's data is used to uniquely identify the reservation, its execution and settlements on it. At the time of arrival at the hotel, the guest enters into an agreement to use personal data for specific limited purposes.

Transfer of data to third parties

Hotel "Patriot" does not store, does not transfer to third parties the personal data of guests, except in cases where the provision of information is a special obligation in accordance with the law of the Russian Federation.

We respect your personal information!